



We're Extreme Weather Ready. You Can Be, Too.

Liberty works throughout the year to prepare for extreme weather. From weatherizing our equipment to training our teams, we are ready to respond 24/7 to help keep service safe and reliable.

Are you ready? Use our extreme weather preparation checklist to help you and your loved ones prepare. To view the checklist, visit www.libertyenergyandwater.com and select "Extreme Weather Prep" under the "Safety" drop-down menu. You can also scan the QR code.



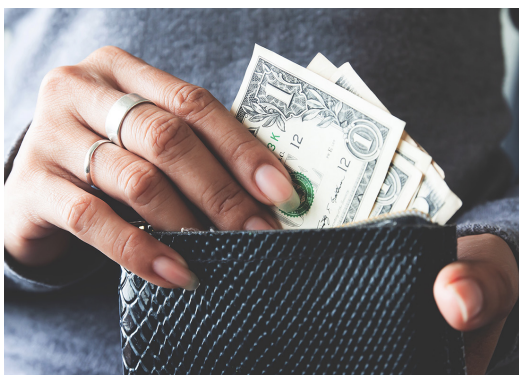
Kid-Friendly Safety Information Now Available

Natural gas safety is important for all ages, and it is never too early to start teaching your kids how to handle different forms of energy responsibly and safely. The perfect place to start is Liberty's **Kids Corner!**

Visit www.libertyenergyandwater.com, enter your state and community, then select "Kids Corner" under the "News and Events" drop-down menu for fun and educational activities to help kids learn the 'ins-and-outs' of using natural gas, water, and electricity safely.

Teachers - this is a great tool to share with your classrooms, too!

'Pay it Safe' with Authorized Payment Agents



If you use a 3rd party bill payment agent either online or in person, please be sure they are authorized to accept payments on our behalf. If you use an unauthorized payment agent, we cannot guarantee the payment will be applied to your account correctly.

Walmart is authorized to accept payments on our behalf. Another convenient payment location is at Western Union located at Kinney Drugs stores in Gouverneur and Canton.

As a reminder, Liberty does not accept payments through popular money transfer platforms, like Venmo, Cash App, and Apple Pay.