



Take Control of Your Bills

We want to help you save. A few small steps could add up to big savings.



Weatherize your home - Sealing air leaks around windows, doors, and vents will help save energy and will make your home more comfortable.



Smart controllers - Smart thermostats, smart appliances, and smart irrigation controllers all use technology to help you save.



Look for EPA labels - When buying appliances, water heaters, electronics, light bulbs, toilets, faucets, shower heads, and more, look for ENERGY STAR® and WaterSense labels. These products are certified by the EPA to use less and can save you money on your utility bills.

Scan the code for more savings tips!



Energy Efficiency Adds Curb Appeal

Your main goal in improving the energy efficiency of your home is to save money. With these measures, you can reduce your energy bills and give your home a little extra curb appeal to boot.

- **Windows** - Remove cracked/peeling caulking around exterior windows and apply new caulk. If you have older, single-pane windows, consider replacing them with ENERGY STAR®-models. It will add to the comfort and efficiency of your home.
- **Doors** - Replace unsightly, saggy weatherstripping on exterior doors to create a fresh look and reduce conditioned air from escaping.
- **Outdoor Lighting** - Outdoor lighting is for safety and security, but it can also show off your property at night. LED lighting is not only highly efficient, but the high-quality light will really make your home shine. Add in motion sensors, and you can save even more energy and improve safety.

Safety

Gas Theft

Stealing natural gas is a dangerous act, which puts everyone at risk. Tampering with or bypassing a natural gas meter in order to obtain free natural gas is illegal and can be harmful to the perpetrator as well as to others. If you suspect anyone has tampered with your natural gas meter, please contact us at 1-800-454-2201.

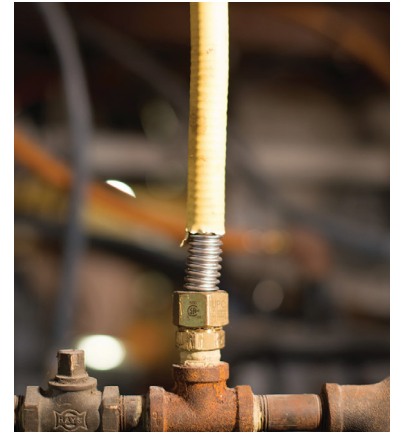


Stainless Steel Piping

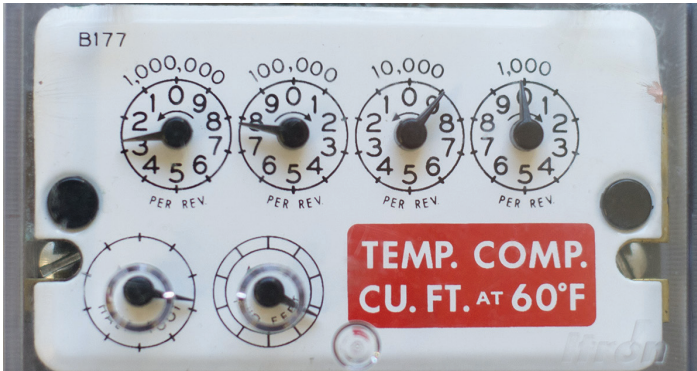
Corrugated Stainless Steel Tubing (CSST) is a flexible, stainless steel pipe used to supply natural gas and propane in residential, commercial and industrial structures. Coated with a yellow or, in some cases, a black exterior plastic coating, CSST is usually routed beneath, through, and alongside floor joists in your basement, inside interior wall cavities, and on top of ceiling joists in attic spaces.

While this type of pipe is safe, it is strongly recommended that you determine if the CSST system is properly bonded and grounded.

If you are unsure as to whether your property has CSST or if it has been properly bonded and grounded, contact a licensed electrician to arrange for a professional inspection. Visit www.libertyenergyandwater.com for more information about CSST piping.



Natural Gas Usage



Reading Your Meter

Liberty reads your meter every other month throughout the year. In the months when your meter is not read, you will receive a bill based on an estimated reading.

The date you are due for an estimated reading is stated on your bill. If you wish, you may read your own meter on that date and call the reading in to our billing department or e-mail your reading to us at customerserviceNY@libertyutilities.com.

To ensure accuracy, it is important that you read your meter on the date it is scheduled to be estimated.

For information on how to read your meter properly, visit the "Submit Meter Reading" webpage located under the "Customer Service" menu at www.libertyenergyandwater.com. Make sure to select your state and town first.

Usage Information for Renters

If you rent your property and do not pay your natural gas bills directly, or if you are a prospective tenant or landlord, you can still get historic usage information for your property.

To obtain usage information, please scan the QR code below and complete the form. You can also access the form by visiting www.libertyenergyandwater.com, selecting your state and town, and then navigating to the "Energy Usage Overview" page located under the "Customer Service" drop-down menu.

